Accessibility Compliance Report

You can use one form to file an accessibility compliance report for up to 20 organizations. To do so, you need each organization's:

- legal name
- business number (BN9) or AODA identifier
- number of employees in Ontario
- address

Each organization must have the same:

- organization category
- number of employees range (e.g. 20-49, 50+)
- certifier
- answers to all of the accessibility compliance questions

If not, you will need to complete a separate form for each organization.

Note: While business and non-profit organizations with 1-19 employees are not required to submit an accessibility compliance report, they must still comply with the AODA.

Organization information

Table 1: Organization category, number of employee range and reporting year

Organization Category (required)	Number of employee range (required)	Reporting year (required)
Business or Non-profit	20-49 employees	2026 BNP

Business details

How to count your employees?

In your employee count, include all:

- full-time employees
- part-time employees
- seasonal employees
- contract workers

Do not count:

- employees outside Ontario
- volunteers
- independent contractors

How can I find my CRA business number or AODA Identifier?

You can find your BN9 number by:

- Logging into the CRA My Business Account
- Checking your GST/HST or Corporation Notice of Assessment under Notice Details
- Checking your GST/HST credit notice
- To learn more, visit Business number - Canada.ca (https://www.canada.ca/en/services/taxes/business-number.html?utm_campaign=not-applicable&utm_medium=vanity-url&utm_source=canada-ca_business-number ↗)

If you do not have a BN9, please contact aoda.assistance@ontario.ca to receive an AODA identifier.

How to find your industry?

You can search for North American Industry Classification (NAICS) codes using the Statistics Canada website (https://www23.statcan.gc.ca/imdb/p3VD.pl?Function=getVD&TVD=1369825 ↗).

Table 2: Organization business details (maximum up to 20)

Item Number	Organization legal name (required)	Number of employees in Ontario (required)	Business number (BN9) or AODA identifier (required)	Operating / business name	Organization Sector (required)	Subsector (required)	Industry Group (required)
Item # 1	South Oakville Chrysler Dodge Jeep Ram Ltd	31	842843781	South Oakville Chrysler Dodge Jeep Ram Ltd	44-45 - Retail Trade	441 - Motor Vehicle and Parts Dealers	4411 - Automobile Dealers
Item # 2	Raceway Chrysler Dodge Jeep Ltd	42	104376181	Raceway Chrysler Dodge Jeep Ltd	44-45 - Retail Trade	441 - Motor Vehicle and Parts Dealers	4411 - Automobile Dealers
Item # 3	Oakville Chrysler Dodge Jeep Ram Ltd	29	827780040	Oakville Chrysler Dodge Jeep Ram Ltd	44-45 - Retail Trade	441 - Motor Vehicle and Parts Dealers	4411 - Automobile Dealers

Business address

Address at which letters can be sent to the company director/officer accountable for the organization's compliance with the AODA.

Table 3: Organization business address (maximum up to 20)

Item Number	Organization legal Name (required)	Address line 1 (required)	Address line 2	City (required)	Province or State (required)	Postal code or Zip code (required)	Country (required)
Item # 1	South Oakville Chrysler Dodge Jeep Ram Ltd	175 Wyecroft Road	N/A	Oakville	ON (Ontario)	L6K 3S3	Canada
Item # 2	Raceway Chrysler Dodge Jeep Ltd	150 Rexdale Boulevard	N/A	Etobicoke	ON (Ontario)	M9W 1P6	Canada
Item # 3	Oakville Chrysler Dodge Jeep Ram Ltd	270 Oak Park Boulevard	N/A	Oakville	ON (Ontario)	L6H 0G3	Canada

Mailing address

Address where letters can be sent to the person responsible for coordinating the organization's AODA compliance activities.

Table 4: Organization mailing address (maximum up to 20)

Item Number	Organization legal name (required)	Address line 1 (required)	Address line 2	City (required)	Province or State (required)	Postal code or Zip code (required)	Country (required)
Item # 1	South Oakville Chrysler Dodge Jeep Ram Ltd	175 Wyecroft Road	N/A	Oakville	ON (Ontario)	L6K 3S3	Canada
Item # 2	Raceway Chrysler Dodge Jeep Ltd	150 Rexdale Boulevard	N/A	Etobicoke	ON (Ontario)	M9W 1P6	Canada
Item # 3	Oakville Chrysler Dodge Jeep Ram Ltd	270 Oak Park Boulevard	N/A	Oakville	ON (Ontario)	L6H 0G3	Canada

Certification statement

Section 15 of the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) requires that accessibility reports include a statement certifying that all the required information has been provided and is accurate, signed by a person with authority to bind the organization(s).

Note: It is an offence under the Act to provide false or misleading information in an accessibility report filed under the AODA.

The certifier may designate a primary contact for the Ministry for Seniors and Accessibility to contact the organization(s); otherwise, the certifier will be the main contact.

Certifier: Someone who can legally bind the organization(s).

Primary Contact: The person who will be the main contact for accessibility issues.

Acknowledgement

☑ I certify that all the information is accurate, and I have the authority to bind the organization (required)

Certification date (yyyy-mm-dd) (required) 2026-10-21

Certifier information

Table 5: Certifier information

Last name (required)	First name (required)	Position title (required)	Business phone number (required)	Business phone number extension	Email (required)	Alternate phone number	Alternate phone number extension	Fax number
BACIU	Elena Liliana	Chief Financial Officer	416-743-9900	N/A	lbaciu@racewaychrysler.com	N/A	N/A	N/A

Primary contact for the organization(s)

☐ Check if the primary contact is same as the certifier

Table 6: Primary contact information

Last name (required)	First name (required)	Position title (required)	Business phone number (required)	Business phone number extension	Email (required)	Alternate phone number	Alternate phone number extension	Fax number
Sehgal	Natasha	Controller	416-743-9900	N/A	nsehgal@racewaychrysler.com	N/A	N/A	N/A

Compliance questions

Customer Service Standards

Question 1. Is your organization in compliance with all applicable requirements of the Customer Service Standards?

☑ Yes ☐ No

Resources for Question 1

- Read Ontario Regulation 191/11, Part IV.2: Customer Service Standards (https://www.ontario.ca/laws/regulation/110191#BK148 ↗)
- Learn more about your requirements for question 1 (https://www.ontario.ca/page/accessibility-rules-public-sector-organizations#section-7 ↗)
- The Accessibility Standards Checklist (https://forms.mgcs.gov.on.ca/dataset/on00125 ↗)

Comments for Question (Please provide additional details to support your answer)

Employees in our organizations are communicating in a manner that takes a person's disability into account.

We are allowing assistive devices, such as wheelchairs, scooters, walkers, etc.

We are welcoming service animals and support persons

We post notices in case of temporary disruptions